



INDIAN INSTITUTE OF BANKING & FINANCE

The Code of Conduct has been introduced for the candidates passing the JAIIB/CAIIB Examinations.

All the successful candidates completing JAIIB/CAIIB are encouraged to adhere to the Code of Conduct.

Chief Executive Officer

14.08.2025

Code of Conduct for candidates passing the JAIIB/CAIIB Examinations

Code of Conduct for JAIIB /CAIIB passed candidates is a set of principles that outlines what is expected from them in their workplace:

1. Shall always adhere to the highest level of professionalism, honesty, integrity as well as high moral and ethical standards.
2. Shall ensure appropriate disclosures, wherever required, to maintain transparency in all operations.
3. Shall at all times ensure compliance with all the laws and regulations affecting operations of the Institute/ organisation (employer).
4. Shall deal fairly and with equality with employees, customers and other stakeholders.
5. Shall continuously keep abreast of the latest developments in relevant laws, rules and regulations related to banking operations.
6. Shall not engage in any activity which may be considered as conflict of interest for the organisation.
7. Shall also not engage in any activity which is detrimental to the interest of the certifying Institution i.e. IIBF.
8. Shall ensure that the conduct of all activities are totally transparent and ethical.
9. Shall keep all proprietary and confidential information that comes to his/her possession as confidential.
10. Shall report or communicate such material/information that is factually correct, complete and accurate to the best of his/her knowledge.
11. Shall not indulge in any activity which may be construed as unbecoming of a professional.
12. Shall promote prompt reporting of violations and suspected violations to the appropriate authority.
13. Shall always try to uphold the credibility of employer organisation through conduct and action.
14. Shall not resort to falsification of documents or misinformation for personal benefits.